

LUGPA 2019 ANNUAL MEETING: PRACTICE ADMINISTRATORS WORKSHOP

November 7 | The Fairmont Chicago Millennium Park

**Speakers and times are subject to change*

THURSDAY, NOVEMBER 7, 2019

TIME	SESSION TITLE
12:45 p.m. - 12:55 p.m.	Welcome and Introductions Alan Winkler, MHSA, FACMPE
12:55 p.m. - 1:30 p.m.	Captives: How to Use; How to Contribute Gary Alton, Executive Vice President, Employer Services, The Partners Group Gregory S. Feltenberger, PhD, MBA, FACMPE, FACHE Terry Fitzpatrick, MPA
1:30 p.m. - 2:00 p.m.	Workplace Violence: Active Shooter and Intruder Response Vaughn Baker
2:00 p.m. - 2:30 p.m.	Break in the Exhibit Hall
2:30 p.m. - 3:00 p.m.	Designing Part-Time/Retirement Pathways for Physicians Carla Blue, MBA, MSP, FACMPE
3:00 p.m. - 3:30 p.m.	Team Up: Developing Leaders Inside Your Practice Elizabeth Rodriguez-Balch
3:30 p.m. - 5:00 p.m.	Break for Concurrent Sessions

CONCURRENT BREAKOUT SESSIONS

TIME	Roundtable Discussions	
3:30 p.m. - 5:00 p.m.	<p>Roundtable Discussions: New to LUGPA Administrators Facilitators: Angela Gifillan, CMPE, CASC Terry Fitzpatrick, MPA</p> <ul style="list-style-type: none"> Managing Difficult Employees and Other HR Issues (recruitment, retention, training, compliance) Insurance Contracting Developing Training Programs for Front Desk and/or Back Office Staff Employee Performance Review Programs Marketing 	<p>Roundtable Discussions: Established LUGPA Administrators Facilitators: Whitt Holder, MBA Matt Keep, MBA, CMPE</p> <ul style="list-style-type: none"> Insurance Contracting Recruitment – Staff and/or Physician Fostering Group Culture Employee Performance Review Programs Negotiating Hospital Call Pay Marketing